

Treasure Valley Home Inspectors, LLC

Cancellation Policy

Effective Date: January 1, 2023

I. Introduction

Treasure Valley Home Inspectors, LLC is committed to providing top-quality home inspection and environmental testing services to our valued clients in the greater Treasure Valley area. In order to maintain the highest level of service and ensure efficient scheduling, we have established a cancellation policy that outlines the terms and conditions for canceling appointments.

II. Cancellation Policy

Cancellation Deadline: Clients are encouraged to provide ample notice if they need to cancel or reschedule an appointment. Cancellations must be made in writing or by calling our office at least 24 hours before the scheduled appointment time to be eligible for a refund.

Refund Eligibility:

a. **Cancellations with 24-Hour Notice:** Clients who cancel their appointments within 48 hours notice before the scheduled appointment time may be eligible for a refund of 50% of the total service fee, to be decided at the discretion of Treasure Valley Home Inspectors, LLC.

b. **Same-Day Cancellations or Reschedulings:** Cancellations or reschedulings made on the same day as the scheduled appointment will not be eligible for a refund.

How to Cancel: Clients can cancel or reschedule their appointments by contacting our office. Please provide your name, appointment date and time, and reason for cancellation. Our phone number is 208-488-3218. Our email is treasurevalleyhomeinspectors@gmail.com. Our website is treasurevalleyhomeinspectors.com.

III. Rationale for the Cancellation Policy

Our cancellation policy has been established for several important reasons:

a. **Appointment Availability:** Treasure Valley Home Inspectors, LLC operates as a local business and can only accommodate a limited number of inspections and testing services per week. Last-minute cancellations make it challenging to fill the vacant appointment slot with another client, resulting in a loss of potential business.

b. **Efficient Scheduling:** By adhering to this policy, we can better manage our scheduling and allocate our resources effectively, ensuring that we can provide our services to as many clients as possible.

c. **Respect for Our Inspectors:** Our inspectors dedicate their time and expertise to each appointment.

V. Conclusion

We value our clients and aim to provide exceptional service. We appreciate your understanding of our cancellation policy, which allows us to maintain our commitment to quality and efficiency in serving the greater Treasure Valley community. Please note that this cancellation policy is subject to change. Thank

you for choosing Treasure Valley Home Inspectors, LLC for your home inspection and environmental testing needs. We look forward to assisting you with your property assessment requirements.

Sincerely,

Logan Kimball
Co-Owner
Treasure Valley Home Inspectors, LLC

This document is for informational purposes only. The cancellation policy is subject to change without notice.